

# Moore Open Doors - Refund & Return Policy

## Refund & Service Guarantee Policy

At Moore Open Doors, your satisfaction is our priority. We stand behind the quality of our work and strive to get it right the first time.

- Refunds are only issued in cases where services were not performed as agreed or if an appointment is canceled at least 24 hours in advance.
- If a product (e.g., garage door opener or part) is defective and under manufacturer warranty, we will assist with replacement at no additional labor cost.
- Custom orders, labor already rendered, and emergency services are non-refundable.
- If you're not satisfied, contact us within 7 days of service and we'll work to make it right.

Thank you for choosing Moore Open Doors. Your trust means everything to us.